

Quality group policy statement

Scope

This group policy statement applies globally to all Currie & Brown entities. Compliance with the statement is required by all employees and all subsidiary companies.

| Policy statement

Currie & Brown is committed to setting and achieving quality standards that are capable of meeting, in all respects, the specified requirements and reasonable expectations of its clients.

Currie & Brown has developed and maintains an integrated business management system that ensures that we provide and maintain a consistent, high-quality service to our clients. Currie & Brown's integrated business management system also ensures effective communication, establishment and rigorous measurement of objectives, a structured review process and incorporation of improvement strategies by all staff.

We define, plan and monitor our objectives through our business planning activities. This allows us to measure our success in meeting objectives and in continually improving the business.

All employees are required to comply with this group policy statement, to promote our quality management aims, to comply with the standards of their profession and to familiarise themselves with the contents of the integrated business management system, which has been established and adopted as the means for achieving these objectives. Everyone employed with Currie & Brown is supported according to their individual needs for personal development, training and facilities.

This policy is supported by management systems which, in a number of our regions, have been independently assessed as conforming to the requirements of ISO 9001. The scope of these certifications is defined on the respective regional certificates.

Implementation arrangements

The directors of Currie & Brown have overall responsibility for the monitoring and ensuring the correct and effective implementation of Currie & Brown's integrated business management system as a whole. The directors of Currie & Brown will ensure that the information relating to the organisation and implementation of this policy is brought to the notice of all employees.

This policy and associated implementation procedures will be reviewed at least annually and revised as appropriate to take account of changes in circumstances, personnel or statutory obligations.

Signed

Alan Manuel

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Group Chief Executive Officer